Application Hosting Questionnaire

Completing this form is the first step towards unleashing your on-premise applications to a hosted environment in the cloud.   Please provide as much information as possible.   If you're unsure of how to answer a question, simply leave it blank or add question marks to your reply and our hosting team will help you decide the best solution to fit your needs.   Once you have completed the form, save it then email a copy to hosting@app.webhse.com.   If we need more information, our team will be in touch, else we'll create a no-cost, no-obligation quote including the upfront fees, an estimate of the monthly hosting fees, and the next steps towards building your account and creating your cloud-based environment.   Let's get started!

Tell us about the applications you need to run in the hosted environment.

Each installed application consumes disk space, memory, and CPU computing power. The more applications installed, the more computing resources are needed.   Computing resources = expense, so consider only those applications that are required to run in a hosted environment.   For example, do you need Microsoft Office® in the hosted environment or can you export data from the hosted environment and use the local copy running on your PC? Also keep in mind you will need to provide the necessary licenses for the applications installed in the hosted environment. Please indicate the applications you would like our team to install and if you would like us to purchase additional licenses on your behalf.   If there are different versions and types available, please let us know which version and type you would like to use.   For example, Sage Fixed Assets Network Edition® version 2015.1.   You will also be able to self-install applications in the hosted environment as well.

Do any of these applications use database files? If so, please provide an estimated file size of the database environment(s).

Certain applications utilize databases to store the information they need.   Databases require disk space so we'll need to understand how large the databases are and how fast they grow.   If you're not sure where to find the database, try searching the name of the application and add "data file" to the search criteria.

Will you need to move large files to or from the hosted environment?   If so, please provide an estimate of the total file size and how often you'll need to transfer those files.

The amount of network bandwidth you consume could impact your monthly fees if you need to move large amounts of data into or out of the hosted environment. For example, if your IT policy is to copy your 60 gigabyte CRM database to your corporate network each week for additional security and data protection, we'll need to know that to provide accurate monthly estimates for the hosting fees.

How often do you need access to the hosted applications?

Certain applications are not used on a daily, weekly, or even monthly basis. If you plan to use the hosted environment for applications that are used periodically we may be able to put the environment in a standby mode to save you money. Let us know if you'll need access all day every day or once or twice a month, quarter, year, etc.

How many people will be concurrently connected to the hosted environment?

We'll need to know how many people will need to be logged into the hosted environment at the same time. This may be different than the user license of the application. For example, you may have a 10 user license of a specific application, however typically only 4 people are using the application at the same time. Additional hosting fees will apply for more than 2 concurrent users. We'll provide the additional expense detail on the quote.

Will you access the hosted environment from the same location(s) each time?

Securing your hosted environment is important to you and important to us. If you plan to access your hosted environment from the same location every time, such as your corporate offices, we may be able to add rules that will only allow certain internet addresses into your hosted environment. Tell us how you plan to work and utilize the hosted environment so we can balance security policies and ease of access.

Are you interested in integrating the hosted environment with your existing Active Directory or network domain?

If your company is using an Active Directory to manage access to your network assets, we may be able to integrate your hosted environment with your corporate network environment to provide more control and easier access. Let us know if this is a requirement for launch or something you may be interested in exploring at a later date. If you have no idea what this means, don't worry about it. We can discuss it later. It is surely not a requirement to get started.

Using a total of 10 points, provide the balance between performance and cost.

We completely understand you want your hosted environment to be fast and also provide the highest value possible. Using 10 points, provide how you would split the two. For example, if cost is more important than speed, your balance may be 3 for speed and 7 for cost. If cost is a lessor factor, then perhaps your balance may be 9 for speed and 1 for cost. Try to avoid using a 5 / 5 split.

Speed + _____   Cost _____ = 10

What is your target for monthly hosting fees?

This is not a trick question. We want to ensure we can be in the ballpark of your targeted monthly expense. If we cannot, we would rather let you know up front and also let you know what options may be available.

Tell us your goals for moving your applications to a hosted environment and the benefits you are looking to achieve.

Our goal is to ensure your goals are met, so help us understand your overall goals for setting up a hosted environment. Just a few bullet points is all we'll need.

What is your target go live date?

We plan to get you up and running in our hosted environment as quickly as possible, however if you have a specific go-live date to meet, please let us know.

Please provide any additional comments or questions here.

Do not hesitate to ask us any additional questions or state additional requirements.

Please email questions, comments, or completed form to: hosting@app.webhse.com. A member of our Hosting Team will reply in 2 to 3 business days.

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